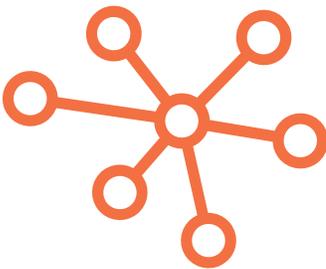
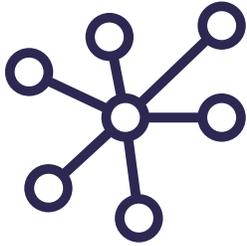


# Oasis Free Clinics

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## Annual Report

July 1, 2020 - June 30, 2021



**OASIS**  
FREE CLINICS

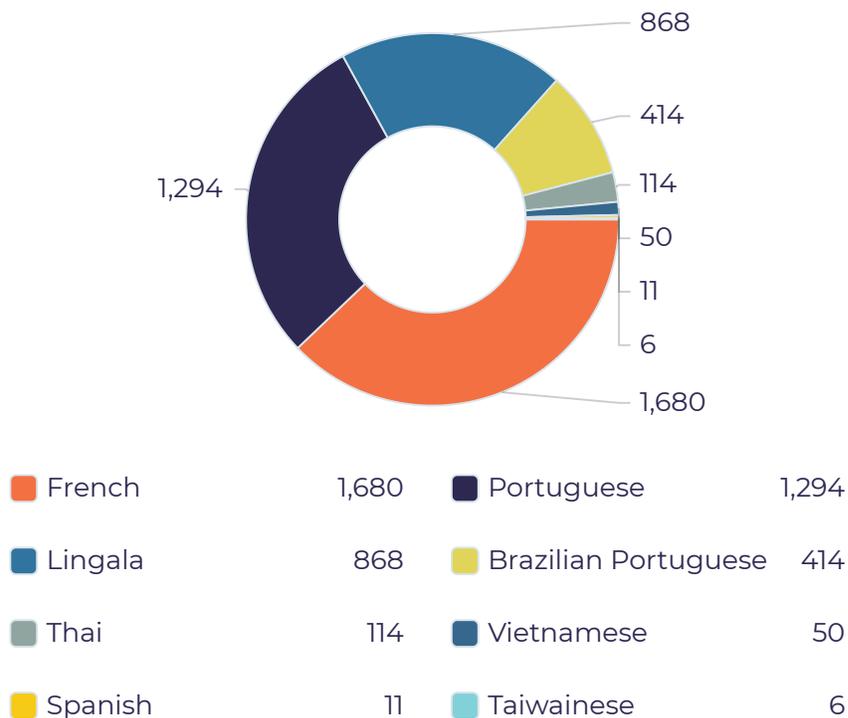
# Language Access for Patients

At Oasis, there has been an increase in the number of patients whose first language is not English. Five years ago, we had less than five patients; today, we have almost 40.

Having access to a medical interpreter is critical to our ability to provide culturally and linguistically appropriate care to our patients. In the past, we relied on a spouse or a child to provide interpretation. With this model, the patient surrenders their privacy and confidentiality, as well as assurance of unbiased and unfiltered information.

When we provide a trained medical interpreter in the patient's language of choice, they know that they are valued, will be heard, and have the information needed to make informed decisions about their health and healthcare.

## Language Line Use by Minute



# A Patient's Story



A patient whose first language was not English came in for a blood pressure check. The visit quickly shifted, as the woman seemed overwhelmed. Through the language line interpreter, she told the Oasis provider that she was struggling with significant stress. As they began to talk, the patient opened up about the trauma she had experienced -- the stuff of nightmares. She shared that she was struggling -- unsure how to provide food and clothing for her children. She talked about not wanting to trouble others in the immigrant community. Mostly, she talked about feeling isolated.

She and the provider discussed how stress impacts physical health, as well as mental health. They talked about ways to find support for her and her family. They discussed some of the positive things in her life. They also discussed starting an antidepressant. The visit was intense, and the patient, Oasis provider, and language line interpreter all laughed and cried together. The patient left feeling connected and heard. After scheduling her for a follow up visit, the provider saw some relief in the patient's face as well as a glimmer of hope.



# Oasis by the Numbers

Despite the ongoing pandemic, it has been a busy year at Oasis. In addition to over 1,100 medical visits and 411 dental visits, we celebrated 5 years in our combined clinic, welcomed 100 new patients, and procured over 430 lifesaving medications for members of our community.

2,576

Number of volunteer hours

\$9.6  
Million

Value of  
free  
services  
Oasis has  
provided  
from  
July 2016 to  
June 2021

15%

Increase in  
medical visits  
this year

337

Number of  
current  
medical  
patients

43%

Increase in volunteer  
hours from last year

# The People Behind the Numbers

Data and statistics only partially tell our story. Oasis is about our people -- the patients who trust us with their care, the volunteers who give their time and skills to serve, and our staff who are committed to creating a welcoming and respectful place for all. Here are some of their stories.

"Everyone here is always so nice, and I feel like I am an actual person that matters."

~Oasis Patient

"I'm just really grateful to everyone at the clinic. They've been really supportive and helpful and have really helped me become healthier and turn my life around."

~Oasis Patient

"I considered going back to jail for the dental benefit. That's how badly I needed help. Thank you for helping me."

~Oasis Patient

"I love being able to spend time getting to know my patients so we can work together to meet their health goals. "

~Oasis Staff Member

"I give my time to Oasis to make my corner of the world better."

~Oasis Volunteer

# FY21 Revenue

The pandemic added costs and shifted our operations significantly. When we realized the magnitude of the shift needed, our Development Committee came up with creative ways to raise the needed funds. We are grateful to our community of supporters who jumped in to ensure that our doors stayed open. For a list of our supporters, visit <https://oasisfreeclinics.org/our-donors/>.



**Individuals**

**\$241,924**



**Foundations**

**\$156,000**



**United Way**

**\$25,200**



**Churches**

**\$18,415**



**Events**

**\$14,049**



**Healthcare**

**\$13,750**



**Businesses**

**\$8,313**



**Local Government**

**\$4,162**



**Other**

**\$295**



**Total Revenue**

**\$482,108**



# FY 21 Expenses

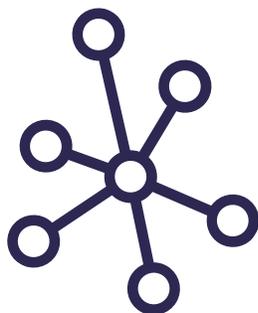
From July 1, 2020 to June 30, 2021, operating expenses for Oasis were \$399,070.



In FY21, we budgeted a loss of \$73,341, anticipating lower revenue due to the financial strain of the pandemic. We also budgeted for clinic infrastructure investments to mitigate the risk of COVID-19 and a new paid dentist position to meet demand for these services, further increasing our expenses.

However, revenue exceeded budget by \$164,609 allowing us to make the necessary infrastructure and personnel investments while achieving net income of \$83,241.

In FY22, we are using a substantial portion of this surplus to hire additional clinical staff in order to meet the evolving needs of our patients.



# Our Volunteers

We have long said that our volunteers are the heart of Oasis, and never has that been more true than this year. Our volunteers have continued to provide compassionate, respectful care through an extremely difficult time, and our patients have told us repeatedly how grateful they are.

## Medical Providers

Andree Appel, PA-C  
David Inger, MD  
Susan Kamin, CNM  
Jeffrey Maher, MD  
Thomas White, PA-C

## Mental Health Providers

Bunny Andrews, RN  
Elizabeth Bailey, MSN  
Caroline Feely, MSW  
Lacey Gale, LSW  
Leora Rabin, MD

## Nurses & Clinical Assistants

Sally Albert, RN  
Anthony DeSantis  
Isabel Doran, MA  
Val Flanagan, RN  
Peg Johnson, RN  
Laura Labbe, RN  
Martha Spruce

## Administrative

Connie Jones  
Virginia Oliver  
Annee Tara

## Dental Providers

Lawrence Bossong, DDS  
Jenny Brunacini, DDS  
David Bukala, DMD  
John Caruso, DMD  
Chadd Cockrell, DMD  
Ronald Davis, DDS  
Frederick Elsaesser, DDS  
Walter Higgins, DMD  
Per Houmann, DDS  
Randolph Howell, DDS  
Robert McVety, DMD  
Todd Mellin, DMD  
Curtis Obery, DMD  
James Oshetski, DDS  
Ronald Sawyer, DMD  
Greg Sprague, DDS  
Robert Swan, DMD  
Joseph Wetherhold, DMD  
Kathleen Winn, DMD  
Christopher Wnek, DMD

## Students

Andrew Moore  
Ashlynn Autrey  
Kevin Chi  
Shannon Gallagher  
Isabella Quintana

## Technical Advisor

Ronald Lessard, CIH, CSP

## Dental Hygienists & Assistants

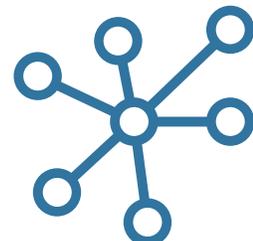
Eden Cianciolo, RDH  
Abby Dodge  
Angela Johnson  
Judi Jones, RDH  
Faith Kitchen

## Dental Steering Committee

John Bauman, DDS  
Eden Cianciolo, RDH  
Chadd Cockrell, DMD  
Meghann Dombroski, DMD  
Frederick Elsaesser, DDS  
Alyne Heslin  
Walter Higgins, DMD  
Curtis Obery, DMD  
James Oshetski, DDS  
Kathleen Winn, DMD

## Cooking Class Chefs

Christine Burns Rudalevige  
Sam Hayward  
Nikaline Iacono  
Isabella Mastroianni  
Ali Wak Adams





# Our Board of Directors & Volunteer Leadership

The Oasis Free Clinics Board of Directors is an incredible group of community members, dedicated to our mission and our patients. In addition to their professional and personal commitments, the Board of Directors gave a significant amount of time, energy and thought to the strategic direction and financial future of Oasis.

We are fortunate to have thoughtful, caring volunteers as our Medical Director and Dental Director. These roles have always been important to the operation of Oasis. During a pandemic, however, they were essential.

We are grateful for their commitment to Oasis and for believing that everyone should have access to compassionate care.

## Board of Directors

Matthew Kanwit, Esq., President  
 Casey Mangum, CPA, Vice President  
 Heather Rankin, Secretary  
 Brett Jensen, CPA, Treasurer  
 Shannon Banks, Past President  
 Abigail Abbott  
 Richard Corbin, MD  
 Megan Hart, Esq.  
 Walter Higgins, DMD  
 David Inger, MD  
 John LaCasse, ScD  
 Kristen Kellner  
 Stephen Loeb, PhD  
 Seth Ramus, PhD  
 Randee Reynolds

## Volunteer Dental Director

Frederick Elsaesser, DDS

## Volunteer Medical Director

David Inger, MD

## Oasis Founder

Peter McGuire, MD

## Committee Members

Nancy Lowell-Cunningham  
 Johanna Lloyd  
 Danielle May  
 Peter McGuire, MD  
 Meghan Myers  
 Brian Robinson



# About Oasis



\*Former staff



## Who We Serve

- Adults 18-64
- Uninsured
- Incomes at/below 200% Federal Poverty Level (~\$26,000 if single)

## Towns We Serve

- Arrowsic
- Bailey Island
- Bath
- Bowdoin
- Bowdoinham
- Brunswick
- Durham
- Freeport
- Georgetown
- Harpswell
- Orrs Island
- Phippsburg
- Richmond
- Topsham
- West Bath
- Woolwich



# Our Mission, Vision and Values

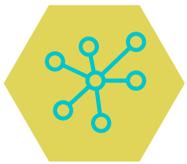
## Our Mission

To strengthen our community by providing no-cost medical, dental and prescription assistance services to our uninsured neighbors in need.

## Our Vision

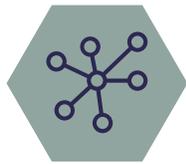
A thriving community that cares for all of its members.

## Our Values



### Access to Healthcare

We believe access to basic health care is a human right, and that it is our role to serve those who fall through the cracks of traditional health systems.



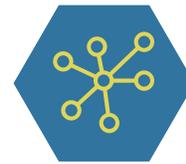
### Respectful, Caring Relationships

We value relationships characterized by respect, dignity and compassion between and among patients, caregivers, volunteers and staff.



### Community

We offer services in the context of a complex web of community systems & social determinants of health. We value collaboration with individuals, other social service agencies, places of worship, community leaders, policy makers, governments & all members of the community we serve & seek to enhance.



### Flexibility & Adaptability

The health care needs of our patients & community evolve with changes in legislation, the economy, the availability of other social services. To be most effective at serving those who need us, we must be flexible & adapt our service offerings.



### Service

We value the service of our volunteers and employees. We believe that it is important to share our talent and time to serve others and the greater good.





66 Baribeau Drive  
Suite 5B, Box 1  
Brunswick, ME 04011



[oasisfreeclinics.org](http://oasisfreeclinics.org)

"I'm just really grateful to everyone at the clinic. They've been really supportive and helpful and have really helped me become healthier and turned my life around."

Oasis  
Patient

NONPROFIT ORG.  
US Postage Paid  
Permit #11  
Newcastle, Maine



66 Baribeau Drive  
Suite 5B, Box 1  
Brunswick, ME 04011

oasis  
FREE CLINICS

